Developing Multicultural Awareness in Online Higher Education - A Case in Point
Presented by: Harriette Spiegel & Nancy Warren (The University of Tennessee at Martin)
Track: New Hits: Training and Development for Today's Workforce
English Language Learner (ELL) student faces the challenge of learning English in addition to learning the course content in order to succeed. A multiculturally responsive lesson, "Day of the Dead" ("Día de los Muertos") illustrates the use of prior knowledge in preparing such nurses for the workforce.

Using Badges to Improve your Institution’s Tune
Presented by: Stephanie Hinshaw (American College of Education)
Track: Strumming your way to Innovation & Trends
There is much discussion about how to incorporate badges in higher-education in a meaningful manner. This session explores how one institution, American College of Education, introduced badges to students to commemorate meaningful progression and competency achievement and how badging was introduced to faculty and external partners.

New Hit: Department of Veteran Affairs' OIT New Hire Orientation
Presented by: Emily Boehm, Miriam Mickel, & Audrey Mascarenhas (Department of Veterans Affairs)
Track: Strumming your way to Innovation & Trends
The Department of Veterans Affairs' Office of Information and Technology has re-imagined its New Hire Orientation program into a modular, blended offering. The three components—live virtual training, social media activities, and a targeted digital newsletter—support learning in manageable chunks of time that fit within an employee’s busy schedule.

Using Zoom Rooms: 1 Class, 2 Campuses
Presented by: Lady Moran, Darryl Anderson, & Monica Cougan (Austin Peay State University)
Track: Top Hits: Industry Best Practices
Experienced Product Marketing with a demonstrated history of working in the internet industry. Strong professional skilled in Nonprofit Organizations, Web Conferencing, Coaching, Sales, and Learning Management.

Tracking Trends in Online Education: Student and Administrator Insights
Presented by: Melissa Venable (HigherEducation.com & Saint Leo University)
Track: Top Hits: Industry Best Practices
What are the current trends in online education? This 5th annual project presents feedback from 300 online program administrators and 1500 students. This session includes the latest in online learner demographics and program management practices to inform decisions related to design, marketing, and retention in your new online programs.
Top Hits: A Play List of Field-Based Learning Activities
Presented by: Twyla Tasker (Angelo State University)
Track: Top Hits: Industry Best Practices
In this session, we will share our “top hits” list of field-based, experiential learning activities that are tried and true for use in a “single” or “extended play” distance program. This “play list” includes a few new releases as well as a few classics you may have forgotten.

DIY: Online Professional Development That Engages and Empowers Employees
Presented by: Natalie Pelham (American College of Education)
Track: New Hits: Training and Development for Today's Workforce
Online professional development equips and empowers employees for today's workplace and tomorrow's changes. Creating an internal, online professional development program can encourage, support, develop and retain employees. In this session, we will explore how to create, launch, sustain and celebrate your online PD program within your organization.